



Louisville American Turners Bowling Lane Rental FAQ

■ **What is your deposit and cancellation policy?**

A refundable* deposit of 50% of your booking total will be digitally invoiced to your e-mail at the time of reservation. Payment must be received within 2 days to confirm your booking.

We understand, things happen! Should you need to cancel your reservation a full refund will be issued so long as we receive 72 HOURS notice from the start time of your reservation. If notice is received after this time, your deposit is forfeited.

■ **What is included in the rental?**

Bowling balls and shoes come with two lane rentals. Four lane rentals also include use of our adjacent party room - complete with tables and chairs.

We also have a jukebox with songs available from the 1950s - 1990s. You are welcome to bring your own bluetooth speaker/device to play your preferred playlist!

■ **Can I bring in my own decorations and/or food?**

You are welcome to bring your own food, soft drinks or water. No outside alcohol is permitted and must be purchased directly from the club.

■ **Can I come early to setup/decorate?**

ABSOLUTELY! We want your event to be everything you have in mind. If you need setup (and teardown) time it will be billed at \$10 for every 30 minutes prior and beyond your scheduled event (time will not be rounded down).

■ **We need a bartender!!! Can you help???**

We will be more than happy to pour your spirits while we cheer you on! Bartender rates are an additional \$20 per hour (time will not be rounded down). **Specific liquor/drink requests should be provided to us no later than 2 weeks prior to your event to guarantee availability/stock.

■ **Can I drop the kids off and leave?**

We love your kids, but we love them with an adult even more! Patrons age 15 and younger must be accompanied by at least one adult at all times.

■ **What adjustments are made for "little tykes"?**

While we don't have "gutter bumpers" for children, we do offer a ramp to help the little ones guide their ball down the lane. We also offer light-weight balls and shoe sizes geared towards children.

www.louisvilleturners.com